



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-0  
Statement Date: 07/11/2022  
Due Date: 08/01/2022

## Service For:

JOHN SMITH  
123 MAIN ST APT 123 SAN  
FRANCISCO, CA 94107

## Your Account Summary

Amount Due on Previous Statement	\$17.36
Payment(s) Received Since Last Statement	-17.36
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$48.22
CleanPowerSF Electric Generation Charges	64.66

**Total Amount Due by 06/01/2022 \$112.88**



Current charges include a discount of \$62.25 for CARE.

## Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
Phone: 1-800-743-5000  
www.pge.com/MyEnergy

## Ways To Pay

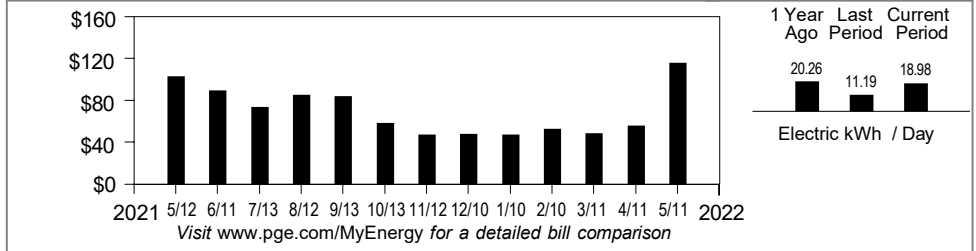
www.pge.com/waystopay

## Your Enrolled Programs

CARE Discount

## Electric Monthly Billing History

### Daily Usage Comparison



## Important Messages

Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded assistance program that provides a one-time payment to help income-qualified customers pay their past due energy bills. PG&E does not administer this program. To find the local LIHEAP agency in your area, visit [www.csd.ca.gov/energybills](http://www.csd.ca.gov/energybills), or call the help line at 1-866-675-6623.

TOU Rate: You are currently on a time-of-use (TOU) rate schedule. Beginning June 1, the TOU rate charges higher prices in the summer for electric usage on summer evenings.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99904524710198800000116490000011649



JOHN SMITH  
123 MAIN ST ST APT 123  
SAN FRANCISCO, CA 94107-2093

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1  
Statement Date: 07/11/2022  
Due Date: 08/01/2022

**Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.**

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**

**TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/cca](http://www.pge.com/cca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

*See the table reflecting "Your Electric Charges Breakdown" on the last page*

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Please do not mark in box. For system use only.

### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 4524710198-8

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary \_\_\_\_\_ Primary \_\_\_\_\_

Phone # \_\_\_\_\_ Email \_\_\_\_\_

### Ways To Pay

- Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1  
Statement Date: 07/11/2022  
Due Date: 08/01/2022

## Details of PG&E Electric Delivery Charges

06/04/2022 - 07/04/2022 (30 billing days)

Service For: 123 MAIN ST APT 123  
Service Agreement ID: 0123456789  
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)  
Enrolled Programs: CARE (Renew by 05/19/2025)

### Service Information

Meter # 0123456789  
Total Usage 569.536400 kWh  
Baseline Territory T  
Heat Source H - Electric  
Serial L  
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

#### 06/04/2022 - 07/04/2022

Peak 0.25440  
Off Peak 0.24313  
Baseline  
Credit -0.05867

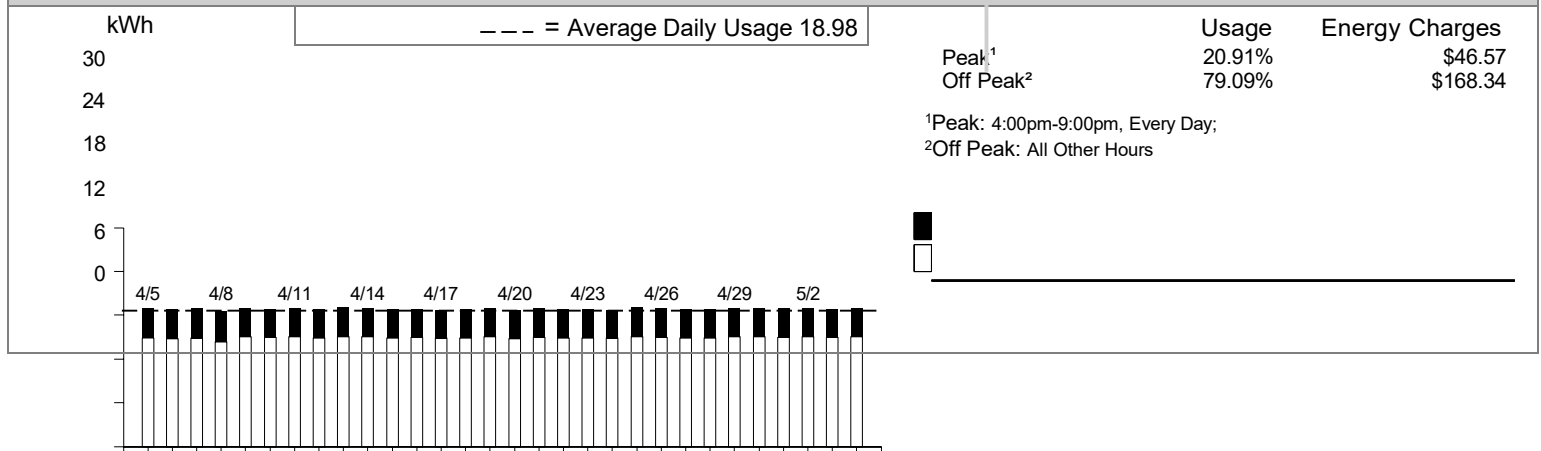
### 06/04/2022 - 07/04/2022

Baseline Allowance	408 kWh	(30 days x 13.6 kWh/day)	
<b>Energy Charges</b>			
Peak	119.09870 kWh	@ \$0.39106	\$46.57
Off Peak	450.43860 kWh	@ \$0.37373	168.34
Baseline Credit	408.00000 kWh	@ -\$0.09018	-36.79
CARE Discount			-62.25
Generation Credit			-10.67
Power Charge Indifference Adjustment			1.49
Franchise Fee Surcharge			0.07
SF Prop C Tax Surcharge			0.06

**Total PG&E Electric Delivery Charges \$48.22**

2018 Vintaged Power Charge Indifference Adjustment

### Electric Usage This Period: 569.536400 kWh, 30 billing days





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1  
Statement Date: 07/11/2022  
Due Date: 08/01/2022

## Details of CleanPowerSF Electric Generation Charges

06/04/2022 - 07/04/2022 (30 billing days)

Service For: 123 MAIN ST APT 123

Service Agreement ID: 0123456789 ESP Customer Number: 0123456789

06/04/2022 – 07/04/2022

Rate Schedule:	E-TOU-C3		
Generation - Off Peak - Summer	450.438600 kWh @ \$0.18022		\$81.12
Generation - On Peak - Summer	119.097800 kWh @ \$0.12678		15.10
SuperGreen Saver Credit			-31.71
	<b>Net Charges</b>	<b>64.51</b>	
Energy Commission Surcharge			0.15
CleanPowerSF has new rates! Visit <a href="http://cleanpowersf.org/rates">cleanpowersf.org/rates</a> to learn more.			

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**Total CleanPowerSF Electric Generation Charges** **\$64.66**

### Service Information

Total Usage 569.536400 kWh

For questions regarding charges on this page, please contact:

CLEANPOWERSF  
525 GOLDEN GATE AVE FL 7  
SAN FRANCISCO CA 94102  
1-415-554-0773  
[www.cleanpowersf.org](http://www.cleanpowersf.org)

### Additional Messages

CleanPowerSF is a not-for-profit program of the San Francisco Public Utilities Commission (SFPUC), which partners with PG&E to supply renewable electricity to the power grid.

CleanPowerSF replaces PG&E's charge for electric generation on your bill. This is not an additional charge. PG&E continues to send you a monthly bill, operate and maintain the electrical grid, and respond to outages.

You can choose to upgrade from Green (at least 43% renewable energy) to SuperGreen (100% renewable energy) at [cleanpowersf.org/supergreen](http://cleanpowersf.org/supergreen).



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: 0123456789-1  
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Due Date: 08/01/2022

## Your Electric Charges Breakdown (from page 2)

Conservation Incentive	-\$16.35
Transmission	28.28
Distribution	22.14
Electric Public Purpose Programs	4.44
Nuclear Decommissioning	-0.07
Competition Transition Charges (CTC)	0.13
Energy Cost Recovery Amount	-2.45
PCIA	11.10
Taxes and Other	1.00
<b>Total Electric Charges</b>	<b>\$48.22</b>

